



# FEMA

# Texas Hurricane Harvey Recovery Guide

*Information for Communities and Survivors Recovering from Hurricane Harvey*

## Need Continued Rental Assistance? Simply Take Two Important Steps

Hurricane Harvey survivors who have received temporary housing assistance from FEMA, yet still have a continuing need for that assistance, and are eligible for it, only need to take two steps at this point to receive additional federal funding:

### 1) Complete a Declaration of Continuing Need for Rental Assistance:

- Survivors with additional housing needs must complete the Declaration of Continuing Need for Rental Assistance form.
- This is a legal document mailed to the rental assistance recipient 15 days after the rental assistance grant is received.

2) Return the Form to FEMA in the following ways: Mail the completed form to: FEMA, P.O. Box 10055, Hyattsville MD 20782-8055; Fax it to **(800) 827-8112**; or Upload it to your FEMA Disaster Assistance Center account, available online at [DisasterAssistance.gov](http://DisasterAssistance.gov). Click on Check Status to login or create an account.

**Read the Full Story Here:** <https://go.usa.gov/xnDrP>



**Join us at:** <https://www.facebook.com/FEMAHarvey/> every Wednesday at 11 a.m. for a new Facebook Live event about Hurricane Harvey Recovery programs.

## DID YOU KNOW?



In addition to providing communities with money to help rebuild schools, hospitals and other critical community facilities, the federal government also provides funding to strengthen these structures through mitigation. This investment can save your community an average of **four dollars** in future disaster rebuilding costs for every **one dollar** spent today.



### Did You Know?

You can find this and other helpful information updated daily at: [facebook.com/FEMAHarvey](https://facebook.com/FEMAHarvey)

## Hurricane Harvey: Rumor Control

**RUMOR:** Disaster survivors who need to replace medication lost to Hurricane Harvey must first file a claim with their medical insurance provider.

**FACTS:** This report is *True*. FEMA cannot duplicate insurance benefits, however, if you were uninsured at the time of Hurricane Harvey or your claim is denied by your insurance provider, FEMA may be able to help provide a grant through the Other Needs Assistance program.

**RUMOR:** FEMA inspectors are allowed to send text messages to survivors.

**FACTS:** This report is *True*. An inspector should only text a survivor to set up an appointment or to let them know when they will arrive. A FEMA inspector *will not* send text messages asking for personal information.

**For More Facts Visit:** [go.usa.gov/xnbaf](https://go.usa.gov/xnbaf)

## Helping Kids Cope with Disaster

Disasters can leave children and teens feeling frightened, confused and insecure; kids' reactions can be quite varied. It's important to not only recognize these reactions, but also help children cope with their emotions.

Read the Full Story Here: <https://go.usa.gov/xnjds>

## Other Needs Assistance: Help for Non-Housing Related Needs.

Other Needs Assistance grants can help Hurricane Harvey survivors repair or replace damaged personal property or pay for disaster-related necessary expenses and other serious needs including:

- Personal property
- Childcare
- Medical and dental expenses
- Funeral and burial costs
- Transportation

For More information visit: <https://go.usa.gov/xnDTF>



Disaster survivor Kathy Cann (left) receives FEMA disaster survivor registration information from Brandon Whitman (right). **Photo: Christopher Mardorf/FEMA.**

## Notes on Recovery:

**Rental Assistance**—Used to secure temporary housing while repairs are being made to the pre-disaster primary residence or while transitioning to permanent housing —may be used to **rent a house, apartment, manufactured home, another dwelling, travel trailer or recreational vehicle.**



Keep Your Recovery Moving Forward: Download the **Disaster Survivor's Checklist**—available in multiple languages—at: <https://go.usa.gov/xnDbp>

## Important Contacts: *Print and Save*

### STATE AGENCIES:

**Governor Greg Abbott Information Hotline:**  
(800) 843-5789

**Consumer Protection Help Line:** (800) 621-0508.

**Texas Windstorm Insurance Assoc. & Texas FAIR Plan:** (877) 281-1431 or Spanish: (866) 443-3144

**Texas Dept. of Insurance Consumer Help Line:**  
(800) 252-3439

**Shelter, Food, and Disaster Services:** 2-1-1

**Education Hotline for Houston, Beaumont and Victoria areas:** (512) 463-9603

**Alert Houston Emergency Updates:** 3-1-1; or  
(713) 884-3131

### FEDERAL AGENCIES:

**FEMA Helpline:** (800) 621-3362

**FEMA Fraud Hotline:** (800) 323-8603

**U.S. Small Business Administration** (800) 659-2955

**National Flood Insurance Program:**  
(800) 427-4661, TTY (800) 427-5593

**Internal Revenue Service:** (800) 829-1040,  
TTY (800) 829-4059

**Social Security Administration:** (800) 772-1213

**Department of Veterans Affairs:** (800) 827-1000

**FEMA Disaster Recovery Center Locator:**  
[www.fema.com/drc](http://www.fema.com/drc)